

Bell Helicopter **TEXTRON**

A Subsidiary of Textron, Inc.

April 4, 2003

INFORMATION LETTER 407-03-70

TO: All Owners/Operators of Bell 407 series Helicopters

SUBJECT: 407 GENERAL INFORMATION RELEASE

This letter is to update you on the events concerning the model 407. As you may know, there have been three separate incidents involving the 407 recently. All of these are still under investigation by the appropriate authorities headed by the NTSB. Bell Helicopter is actively engaged in these efforts to add our extensive OEM experience, in order to resolve any outstanding discrepancies or issues if they arise, as rapidly as possible.

It is normal NTSB policy to not release information about these incidents until the investigation is complete. As these investigations unfold it is not uncommon for rumors and speculation to abound. However, rest assured that if there was need to take actions based on facts as a result of the investigation to date, we would have already done so.

As information is released to us from the N.T.S.B., we shall immediately distribute that factual information to you. In the ensuing time, we would urge you to not succumb to rumors and speculations regarding these past events. Our commitment remains to the safe and efficient operation of this excellent performing helicopter.