

INFORMATION LETTER

212-12-65 10 September 2012

TO: All owners and operators of Model 212 helicopters

SUBJECT: ENGINE NII (NF) GOVERNOR POSSIBLE ANOMALY

It has come to the attention of Bell Helicopter that some NII (NF) governors delivered by Pratt and Whitney Canada may exhibit an operational anomaly. Suspect governors will perform normally in all phases of operation except they may not effectively limit NII in flight during low power flat pitch descent. The cause for this possible anomaly is currently under investigation by Pratt & Whitney Canada and Bell Helicopter. Maintenance recommendations for the affected population of governors will be provided shortly by Pratt & Whitney Canada.

Until further information and directives are provided by Pratt & Whitney Canada and Bell Helicopter, operators are advised to use caution during low power flat pitch descents. It is recommended during low powered flat pitch descent to always closely monitor NII and apply collective pitch as required, to maintain NII within operational limits.

For any questions regarding this letter, please contact:

Bell Helicopter Product Support Engineering - Medium Helicopters Tel: 450-437-6201 / 1-800-363-8028 / psemedium@bh.com Or Pratt and Whitney Canada Customer First Center Tel: 450-647-8000 / 1-800-268-8000 / CFirst@pwc.ca

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