



A Textron Company

INFORMATION LETTER

505-21-15
3 March 2021

TO: All owners and operators of Model 505 helicopters

SUBJECT: ASB 505-21-20, PILOT COLLECTIVE STICK AND GRIP ASSEMBLY UPDATE

REFERENCE: Transport Canada emergency AD CF-2021-05 and Federal Aviation Administration emergency AD 2021-05-52.

This information letter provides an update on the strategy to eliminate the recurring 25 flight hour Fluorescent Penetrant Inspection (FPI) of the right crew seat pilot collective stick assembly introduced by ASB 505-21-20. Please refer to ASB 505-21-20 revision B which mandates the Pilot in Command (PIC) can only operate the helicopter from the left crew seat controls as an interim measure.

Rest assured we are working diligently to introduce a permanent fix based on testing and data received from the field. Corrective action options are presently in engineering review following the design phase.

Bell is working with our supplier on various options such as retrofit, pool exchange, piece part replacement and/or complete replacement of the right crew seat pilot collective stick assembly which would no longer require a 25 flight hour recurring FPI.

Please monitor <https://www.bellcustomer.com> for additional revisions to ASB 505-21-20. It is recommended, if not already done, to register for the bulletin notification service <https://www.bellcustomer.com/Bulletins/RSS>.

Please note that we will have limited quantities of replacement parts to offer upon release of the approved design changes. Initially, we will provide replacement collective stick assemblies, on a case-by-case basis for those in the most urgent need. As rework options get approved, we will increase the supply to meet the demand.

Customers that have not filed a PSL 541 claim against ASB 505-21-20 please go ahead and do so to initiate the coverage for ASB 505-21-20 Rev A.

For reoccurring 25 flight hour FPI inspections, and labor warranty coverage per ASB 505-21-20 Rev B, please send an e-mail to warranty@bellflight.com with supporting technical log book entries including dates and hours for review. All approved credits will be issued on the original claim numbers.

For any questions regarding this letter, please contact:

Bell Product Support Engineering
Tel: 1-450-437-2862 / 1-800-363-8023 / productsupport@bellflight.com